

Deirdre MOORE

email: deirdre@deirdremoore.com

web: deirdremoore.com

phone: (650) 396-7145

Professional Profile

- Fifteen years' experience in all stages of project lifecycle; systems design, development, documentation, maintenance and support in web, PC and midrange environments.
- **Languages:** SQL, HTML, JavaScript, jQuery, [D3](#), PHP. **Frameworks:** Foundation, Open Framework, Drupal.
- Experienced graphic designer, instructor, presenter and [blogger](#).
- Excellent interpersonal skills: counselor, mediator and facilitator.
- Extensive community experience.

Professional Experience

Technology Coordinator

Stanford University, Stanford, CA

2012 - Present

- Develop on-line applications for student candidates, faculty evaluators, and administrators of VPGE awards and programs.
- Update VPGE's website and subsidiary sites with content and style changes.
- Design and distribute [VPGE News & Notes](#), a quarterly email newsletter.
- Write copy and source/edit photographs for [SGFs in the News](#).

Systems Analyst

Judicial Information Division, Santa FE, NM

1996 - 1999

- Designed, produced and maintained a PC system to produce forms and reports for the NM Courts. Trained users on the application's functions and produced user manuals.
- Recruited and supervised junior programmers. Instituted technical standards.
- Designed a web-based registry for restraining orders in domestic violence cases.
- Coded ad-hoc reports, configured hardware, installed and upgraded software.

Systems Designer

CIGNA International Employee Benefits, Wilmington, DE

1994 - 1996

- Lead developer in the design, development and installation of new insurance systems.
- Researched and evaluated information system products and services.
- Supervised programmers and oversaw the development of junior staff members.

Senior Analyst Programmer

CIGNA International Financial Systems, Philadelphia, PA

1992 - 1994

- Modified a UK healthcare system to meet the business needs of the US region.
- Trained business staff on system functionality, query and file facilities.
- Configured, operated and performance-tuned the AS/400.

Analyst Programmer

ARMS Inc, Haddonfield, NJ

1991 - 1992

- Advised on AS/400 coding and performance for clients including:
 - ❖ **Crown, Cork & Seal** – Coded billing, payroll and inventory systems.
 - ❖ **Free and Accepted Masons of PA** – Enhanced membership system.
 - ❖ **Casino Control Commission** - Programmed Licensing and Financial systems.

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Community Experience

Newsletter Editor

CERN Women's Club, Meyrin, Switzerland 2010 - 2011

- Responsible for writing articles, page layout, graphics creation and photo editing for the [newsletter](#) of the CERN (European Organization for Nuclear Research) Women's Club.

Newsletter Coordinator

English-Speaking Cancer Association (ESCA), Geneva, Switzerland 2010 - 2011

- Responsible for the production of a biannual fundraising newsletter [Dragonboat News](#).

Mediator

City of Mountain View Mediation Services (MVMS), Mountain View, CA 2004 - 2009

- Facilitated mediation sessions for Mountain View residents and property owners in landlord/tenant disputes and neighbor rights and responsibility conflicts.
- Conducted community outreach to educate law-enforcement officers, residents and business-owners about the work of MVMS.

Counselor

Community Health Awareness Council (CHAC), Mountain View, CA 2005 - 2006

- Provided group and individual counseling to elementary schoolchildren with emotional, social or behavioral problems.
- Collaborated with teachers and school psychologist to screen for learning disabilities and improve academic performance of identified children.

Master Composter

Waste Reduction Commission of Santa Clara County, San Jose, CA 2001 - 2009

- Conducted composting workshops to teach Santa Clara residents how to start and maintain a home composting system for garden and food wastes.

Board Member

League of Women Voters of Santa Fe County, Santa Fe, NM 1996 - 1999

- Editor of *The Voter*, a monthly newsletter.
- Maintained donor database and organized fundraising drives.
- Moderated political candidate forums. Monitored SF School Board meetings.
- Conducted Education Studies: drafted questionnaires; collated and analyzed response data; and presented results to local educators and state legislators.

Volunteer Gardener

Pennsylvania Horticultural Society, Philadelphia, PA 1992 - 1996

- Responsible for planting, weeding and watering two Center City median flowerbeds.

Education

Web Development Skills Certificate (2011) Foothill Community College, Los Altos, CA.

Master of Arts (Psychology) (2006) University of San Francisco, San Francisco, CA.

Diploma in Computer Science (1987) University College Cork, Cork, Ireland.

Bachelor of Arts (Honors) (Psychology) (1986) University College Cork, Cork, Ireland.